

Ola Prestige Care Services Ltd

Costs and Funding for Home Care

Transparent Pricing, Fair and Flexible Options

At Ola Prestige Care Services, we believe people deserve clear, honest information about care costs from the start. Our rates reflect the high-quality, nurse-led, and personalised care we deliver while remaining fair and transparent.

All prices shown are private/self-funding rates.

If your care is arranged through Kent County Council (KCC) or the NHS Continuing Healthcare (CHC) team, your personal contribution will be based on a financial assessment.

Private Care Rates (Guide 2025 – 2026)

Service Type	Description	Typical Rate
Visiting Care	Support with personal care, medication, meals or companionship — minimum 1-hour visit	£28 – £35 per hour
Night Sitting (Waking Night)	Overnight active support for safety and reassurance	£220 per night
Sleep-In Night	Overnight presence (sleeping carer, minimal intervention)	£150 – £180 per night
Live-In Care	24-hour, full-time dedicated support in your home	£1,400 – £1,600 per week
Complex / Specialist Care	Advanced support for dementia, end-of-life, or physical disabilities (nurse-led)	Individually assessed – quotation on request
Reablement / Hospital Discharge Support	Short-term packages helping you regain independence after hospital stay	£28 – £35 per hour

These are guideline private rates.

Final pricing depends on care complexity, travel distance, and visit frequency. All packages are confirmed following an in-person assessment.

Areas We Cover

We proudly support individuals and families across Dartford, Swanley, Gravesham, Northfleet, and surrounding North Kent communities.

We also welcome private enquiries from nearby areas, subject to staff availability.

Transparent, Fair, and Fully Compliant Pricing

Our published rates apply to people arranging their own care.

If your care is arranged or supported through Kent County Council, the Council will carry out a means-tested financial assessment to decide how much you personally contribute.

Savings / Capital	KCC Assessment Outcome
Over £23,250	You usually pay the full cost of care.
£14,250 – £23,250	KCC applies a “tariff income.”
Below £14,250	You normally pay only from your income after essential expenses.

KCC also considers Disability-Related Expenditure (DRE) — extra costs directly due to a health condition or disability — which may reduce your assessed charge.

We strongly encourage clients to request a financial assessment from KCC before arranging ongoing care so that any reduction can be applied correctly.

Funding and Support Options



1. Private / Self-Funded Care

We provide a transparent service agreement with straightforward weekly or monthly invoicing — no hidden fees or unexpected costs.

2. Local Authority Funding (KCC)

Kent County Council (KCC) may contribute toward your care following a means-tested assessment. They may also consider Disability-Related Expenditure (DRE) to reduce your personal contribution.

3. Direct Payments

If you receive Direct Payments from KCC, you can choose Ola Prestige Care Services as your preferred provider. We will send invoices directly, and your allocated funding can cover the agreed costs.

4. NHS Continuing Healthcare (CHC)

For individuals whose needs are primarily medical, CHC funding may cover your care in full. We work closely with NHS Kent & Medway teams to ensure a smooth, coordinated service.

5. Short-Term Reablement Support

If your care is part of a short-term reablement plan (up to six weeks), it may be funded entirely by KCC — helping you regain confidence and independence at no cost.

Did You Know? (FAQ)

How does Kent County Council decide what I pay?

KCC reviews your income and savings:

Over £23,250 → full cost

£14,250 – £23,250 → partial contribution (“tariff income”)

Under £14,250 → from income only

They can also consider Disability-Related Expenditure (DRE) to reduce your charge.

While your financial assessment is in progress, charges may be provisional and later adjusted or backdated once confirmed.

Working in Line with Local Authority Policy

Ola Prestige Care Services operates fully in line with Kent County Council’s Charging for Care Provided in Your Own Home and Support in the Community (April 2025) guidance. We do not charge for assessments, advice, or short-term enablement (up to six weeks) when provided under local-authority arrangements. All client invoices and care plans reflect KCC’s approach to financial assessments, DRE, and provisional charges.

Contract and Terms of Service

Charges may be provisional while a local-authority financial assessment is pending or under review. Once KCC confirms your contribution, invoices will be reconciled or backdated in line with Council policy.

Our Promise

1. Transparent Invoicing — no hidden fees or unclear adjustments.
2. Fair Pay for Carers — ensuring consistent, motivated staff delivering continuity of care.
3. Local and Accountable — we live and work in the same communities we serve.
4. Nurse-Led Oversight — professional governance behind every care plan.

In your home, we’re here for you — clear, caring and simple.

Prestige in Every Visit.

<https://olaprestigecareservices.co.uk/>

Ola Prestige Care – Funding Guidance Leaflet

Worried about paying for care? We're here to guide you.

Free Guidance from Ola Prestige

At Ola Prestige Care, we know that arranging care can feel overwhelming — especially when it comes to funding. That's why we provide free guidance to help families understand their options.

What We Can Help With

- ✓NHS Continuing Healthcare (CHC): Fully funded care from the NHS for people with complex needs.
- ✓Council Care Assessments: How to request a care needs assessment and financial assessment.
- ✓Benefits & Entitlements: Signposting to Attendance Allowance, Carer's Allowance, Pension Credit, and more.
- ✓Clear Next Steps: We explain the process in simple terms, so you know who to contact and what to expect.

Our Role

We are not financial advisers — but we will:

- Guide you through the funding process.
- Support you in CHC or council assessment meetings.
- Connect you with trusted organisations like Age UK, Citizens Advice, and Carers UK for specialist advice.

Our promise: You'll never feel alone or left in the dark.

Key Contacts

Kent County Council Adult Social Care

☎ 03000 41 61 61

✉ social.services@kent.gov.uk

Age UK Kent Rivers – Free benefit checks

☎ 0800 678 1602

Citizens Advice Dartford

☎ 0808 278 7848

Carers UK Advice Line

☎ 0808 808 7777